

MINUTES OF GRIEVANCE REDRESSAL COMMITTEE MEETING
FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD

A meeting of Grievance Committee for purchase of M&R items (retender) for the F.Y.2023-24 was held on 04.06.2024 at 11:00AM in the Conference Room, Faisalabad Institute of Cardiology, Faisalabad.

M&R (Mechanical)

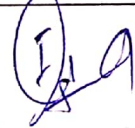
1. M/s InnoTech Services


Firm's Grievance	TEC Observations	GRC Observation	Remarks
Name of Item No. 12: Dry Battery rechargeable 12V, 5AH Name of Item No. 13: Dry Battery rechargeable 12V, 7AH Name of Item No. 14: Dry Battery rechargeable 12V, 12AH we have already attached picture with our technical offer and will be supplied the same quality from the same manufacturer.	Sample not provided	Pictures of items can not consider as sample for technical evaluation.	Grievance rejected, TEC decision upheld.


M&R (Electrical)

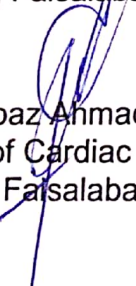
2. M/s InnoTech Services

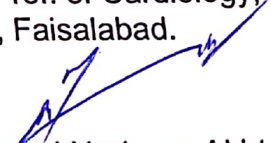
Firm's Grievance	TEC Observations	GRC Observation	Remarks
Name of Item No. 3: PVC INSULATED PVC SHEATHED COPPER CONDUCTOR WIRE 7/0.029 TWIN CORE, Name of Item No. 4: PVC INSULATED PVC SHEATHED COPPER CONDUCTOR WIRE 7/0.044 TWIN CORE Name of Item No. 5: PVC INSULATED PVC SHEATHED COPPER CONDUCTOR WIRE 7/0.052 TWIN CORE Name of Item No. 6: PVC INSULATED PVC SHEATHED COPPER CONDUCTOR WIRE 3/0.029 TWIN CORE We have quoted tender sr. No.3,4,5,6 as per your required specifications and will be supplied the same specifications from the same manufacturer as per your demand / order.	Quoted Metric sizes instead of imperial sizes	Committee gone through all the documents and found that firm quoted the same item as per demand having different nomenclature but same specifications. GRC unanimously accepted the stance of M/s Inno Tech Services	Grievance Accepted M/s Inno Tech Services declared responsive


Mrs. Iqra Munir,
Pharmacist,
FIC, Faisalabad.


Engr. Sharaz Ali
Bio Medical Engineer
FIC, Faisalabad.


Dr. Rehan Riaz
Assistant Prof. of Cardiology,
FIC, Faisalabad.


Dr. Shahbaz Ahmad Khiliji,
Professor of Cardiac Surgery,
FIC, Faisalabad.


Dr. Muhammad Nadeem Akhtar,
Medical Superintendent,
FIC, Faisalabad.