

**MINUTES OF GRIEVANCE COMMITTEE MEETING  
FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD**

A meeting of Grievance Committee for Outsource Janitorial Services for F. Y. 2020-21 was held on 11.01.2021 at 11:30AM  
in the Office of the Medical Superintendent, Faisalabad Institute of Cardiology, Faisalabad.  
**OUTSOURCE OF JANITORIAL SERVICES**

Sr.	Company Name	TEC Observations	GC Observation	Remarks
1	Nadeem Cleaning	No relevant certificate attached	Experience letter not attached Performance certificate not attached	Grievances rejected and TEC decision upheld
2	Hadi Brothers & Co.	No relevant certificate attached New statement not signed and stamped by bank	Deficient documents	Grievances rejected and TEC decision upheld
3	Al- Hussaini & Company (Pvt) Ltd.,	Low marks (57 marks )	Company had not obtained required/qualifying marks	Grievances rejected and TEC decision upheld

Sr.	Company Name	Firm Grievance	GC Observation	Remarks
1	M/s Caid's Marketing Network (Pvt) Ltd.,	<p><b>Grievance against</b></p> <ol style="list-style-type: none"> <li>M/s Shaheen &amp; Yousaf Brothers (Pvt) Ltd.,</li> <li>M/s Imran &amp; Co.</li> <li>M/s Al- Hussaini &amp; Company (Pvt) Ltd.,</li> <li>M/s Hadi Brothers &amp; Co.</li> <li>M/s Nadeem Cleaning</li> <li>M/s Anas Brothers &amp; Co.</li> </ol> <p>The firm claims that all the above mentioned firms have No EOBI, Social Security &amp; SECP registered</p> <ul style="list-style-type: none"> <li>M/s Imran &amp; Co. have poor past performance in previous tender.</li> <li>M/s Anas Brothers &amp; Co. received show cause notice from PDH, Lahore &amp; Objection of nonpayment of salaries in THQH Jahanian.</li> </ul>	<ul style="list-style-type: none"> <li>M/s Imran &amp; Co Penalties were imposed on M/s Imran &amp; Co. dated 24-02-2018, 14-03-2018, 16-04-2018, 19-05-2018, 14-06-2018, 22-06-2018, 19-09-2018, 22-11-2018, 29-03-2019, 02-04-2019, 13-04-2019, 13-04-2019, 20-06-2019, 02-07-2019, 04-07-2019, 08-07-2019, 14-10-2019, 14-12-2019 and explanation letters were issued on dated 22-03-2018, 16-05-2018, 15-03-2019, 18-03-2019, 20-03-2019, 22-06-2019, 29-06-2019, 04-09-2019, 14-09-2019 due to frequent complaints against firm.</li> </ul>	<p>Representative of M/s Imran &amp; Co. couldn't satisfy during the G.C meeting. The firm was rejected by TEC for FY 2019-20 in FIC on account of its unsatisfactory /poor performance and end user reservations. The G.C also verified the previous record and performance of the firm. The decision of TEC is rejected and M/s</p>

