


**MINUTES OF GRIEVANCE COMMITTEE MEETING  
FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD**

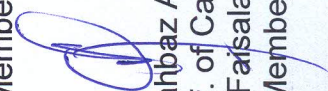
A meeting of Grievance Committee for product of Blood Bank Items for F.Y. 2020-21 was held on 11.11.2020 at 10:00AM in the Office of the Medical Superintendent, Faisalabad Institute of Cardiology, Faisalabad.


**Blood Bank Items**


**1. M/s SMS Diagnostics**


Sr. #	Description	Firm Grievance	GC Observation	Remarks
1	Grievance against M/s Zedco	<p>The firm claims that items No. 15&amp; 16 of M/s ZEDCO</p> <ul style="list-style-type: none"> <li>• Don't have 2 years Govt. experience</li> <li>• CE Certification is pending</li> <li>• No international standardization</li> <li>• Incubation time of products is 5min whereas as per international standard 45 mins incubation is mandatory for conventional tube method and for GEL system; 15 mins incubation is required as per standard.</li> <li>• Temperature Monitor is not present in incubation unit</li> <li>• Centrifuge Machine don't have display of RPM.</li> </ul>	<ul style="list-style-type: none"> <li>• M/s Zedco provided the experience of FIC, Faisalabad</li> <li>• CE Certification of M/s Zedco is attached</li> <li>• international standardization attached</li> <li>• There is no any demand of incubation time in tender specification.</li> </ul>	Grievance of M/s SMS Diagnostics rejected


  
Ms. Aisha Sultana,  
Pharmacist,  
FIC, Faisalabad.  
(Member)

  
Dr. Shahbaz Ahmed,  
Associate Prof. of Cardiac Surgery,  
FIC, Faisalabad.  
(Member)

  
Mrs. Iqra Munir,  
Pharmacist,  
FIC, Faisalabad.  
(Copt. Member)

  
Dr. Shahid Abbas,  
Associate Prof. of Cardiology,  
FIC, Faisalabad.  
(Member)

  
Engr. Sharaz Ali,  
Bio Medical Engineer,  
FIC, Faisalabad.  
(Member)

  
Dr. Zafar Abbas Khan,  
Medical Superintendent,  
FIC, Faisalabad.  
(Chairman)