

**MINUTES OF GRIEVANCE REDRESSAL COMMITTEE MEETING  
FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD**


A meeting of Grievance Committee for General Store Items F.Y. 2022-23 was held on 28.09.2022 at 11:00AM in the Conference Room, Faisalabad Institute of Cardiology, Faisalabad.

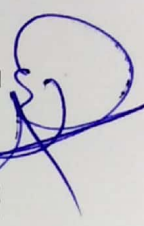
**1. M/s S.A Traders**


| Item # | Item Name  | Brand Name         | TEC Observations              | GC Observation                      | Remarks                         |
|--------|--|--------------------|-------------------------------|-------------------------------------|---------------------------------|
| 1      | HCL Acid Best Quality with Packing rate/liter  | Local              | Not as per tender requirement | Not as tender specifications        | Rejected<br>TEC Decision upheld |
| 2      | Glass Cleaner –per bottle 500ml rate/bottle  | King 500ml         | Poor Quality                  | The GRC Re-evaluate the Sample      | Accepted                        |
| 3      | Thermal Printer paper for echo machine UPP 110HG/110mm x 18m-Type V high Glossy Best Quality rate/no | Sony Japan         | Hard to cut                   | Brand Copy, End user reservation    | Rejected<br>TEC Decision upheld |
| 4      | Dry TPM Battery 9 VOLT as per sample rate/no   | Power Plus         | Poor Quality                  | End user reservation                | Rejected                        |
| 8      | Polythene Bags White 18x24 Best Quality – Local made – rate/Kg                                       | Local              | B Grade, Poor Quality         | The end user Re-evaluate the Sample | TEC Decision upheld             |
| 9      | Polythene Bags Yellow 30x36 Best Quality – Local made – rate/kg                                      | Local              | B Grade, Poor Quality         | The end user Re-evaluate the Sample | TEC Decision upheld             |
| 10     | Polythene Bags White 30x36 Best Quality – Local made – rate/kg                                       | Local              | B Grade, Poor Quality         | The end user Re-evaluate the Sample | TEC Decision upheld             |
| 11     | Polythene Bags Yellow 18x24 Best Quality – Local made – rate/kg                                      | Local              | B Grade, Poor Quality         | The end user Re-evaluate the Sample | TEC Decision upheld             |
| 16     | Laryngoscope cell R-14 SG Size @ 1.5 Volt Best Quality rate/no                                       | Toshiba            | Sample Not Provided           | End user reservation                | Rejected<br>TEC Decision upheld |
| 24     | Insect Killer Perfumed Sapray as per sample – rate/no  | Super Active 300ml | Poor Quality                  | End user reservation                | Rejected<br>TEC Decision upheld |
| 25     | Tissue Box best quality size 150X2 PLY rate/box  | Tulip              | Poor Quality                  | End user reservation                | Rejected<br>TEC Decision upheld |
| 26     | Commode cleaner 500ml rate/bottle as per hospital requirement  | Home Sense         | Poor Quality                  | End user reservation                | Rejected<br>TEC Decision upheld |
| 27     | Cell Size AAA 1.9 Volt imported made for ETT Holter as per sample – rate/no                          | Eveready           | Poor Quality                  | End user reservation                | Rejected<br>TEC Decision upheld |
| 30     | Liquid soap for hand wash rate/LTR 5 LTR pack as per hospital requirement                            | Local              | Poor Quality                  | End user reservation                | Rejected<br>TEC Decision upheld |
| 32     | Soap dispenser rate/no as per hospital requirement   | Local              | Poor Quality                  | End user reservation                | Rejected<br>TEC Decision upheld |
| 33     | Telephone Set (Original Brand) Best Quality Imported with OUT CLI as per sample rate/no.             | China              | Poor Quality                  | End user reservation                | Rejected<br>TEC Decision upheld |

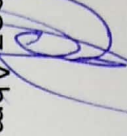
2. M/s S.M Traders


| Item # | Item Name   | Brand Name | TEC Observations    | GC Observation                                      | Remarks                         |
|--------|---|------------|---------------------|---|---------------------------------|
| 1      | HCL Acid Best Quality with Packing rate/liter                             | Local      | Poor Quality        | End user reservation                                | Rejected<br>TEC Decision upheld |
| 11     | Polythene Bags Yellow 18x24 Best Quality – Local made – rate/kg           | Local      | Sample Not Provided | Sample Provided , receiving attached with grievance | Approved                        |
| 17     | Tissue roll Red Standard size rate/roll as per sample                     | Local      | Poor Quality        | End user reservation                                | Rejected<br>TEC Decision upheld |
| 18     | Tissue roll White Standard size rate/roll as per sample                   | Local      | Poor Quality        | End user reservation                                | Rejected<br>TEC Decision upheld |
| 30     | Liquid soap for hand wash rate/LTR 5 LTR pack as per hospital requirement | AR Chem    | Poor Quality        | End user reservation                                | Rejected<br>TEC Decision upheld |

  
Mrs. Iqra Munir,  
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Engr. Zaman Jfthikhar  
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Dr. Rahan Riaz  
Assistant Prof. of Cardiology,  
FIC, Faisalabad.

  
Dr. Shahbaz Ahmad Khiliji,  
Professor of Cardiac Surgery,  
FIC, Faisalabad.

  
Dr. Muhammad Nadeem Akhtar,  
Addl: Medical Superintendent,  
FIC, Faisalabad.