

**MINUTES OF GRIEVANCE REDRESSAL COMMITTEE MEETING
FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD**

A meeting of Grievance Committee for Purchase of Plasma Freezer F.Y. 2022-23 was held on 11.04.2023 at 11:30AM in the Conference Room, Faisalabad Institute of Cardiology, Faisalabad.


M/s Sahaab International


Firm's Grievance	TEC Observations	GRC Observation	Remarks
Spec are as per requirement CE Certificate is attached Reference provided	<ul style="list-style-type: none"> No compliance with defined quality standard No CE Certified No technically eligibility of the product 	CE Certificate attached in bid is different from CE Certificate submitted/presented in GRC Meeting. During online verification the GRC realized that same certificate was issued to other firm. So committee unanimously declared that CE Certificate is fake/bogus/tempered. GRC Recommended initialization of legal action as per PPPRA Rules against M/s Sahaab International.	Grievance Rejected TEC decision upheld


M/s G Med (Pvt) Ltd.,

Firm's Grievance	TEC Observations	GRC Observation	Remarks
We are exclusive distributor for quoted item We have already attached the sole authorization letter from manufacturer Manufacturer already confirm you our exclusivity through email directly to your institution	<ul style="list-style-type: none"> No Exclusive authorization/sole agent certificate by the manufacturer Same brand quoted by other firm No technical eligibility of firm 	As per tender bidding documents (ITB), clause No. 3.2 "Valid legal enforceable exclusive authorization from foreign manufacturer" not submitted	Grievance Rejected TEC decision upheld


Mrs. Iqra Munir,
Pharmacist,
FIC, Faisalabad.


Engr. Sharaz Ali
Bio Medical Engineer
FIC, Faisalabad.


Dr. Rehman Riaz
Assistant Prof. of Cardiology,
FIC, Faisalabad.


Dr. Shahbaz Ahmad Khilji,
Professor of Cardiac Surgery,
FIC, Faisalabad.


Dr. Muhammad Nadeem Akhtar,
Medical Superintendent,
FIC, Faisalabad.