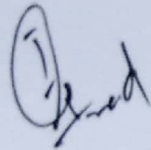


**MINUTES OF GRIEVANCE REDRESSAL COMMITTEE MEETING
FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD**

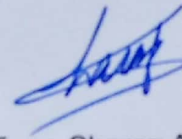
A meeting of Grievance Committee for Annual Repair & Maintenance Contract of Hypothermia Machines F.Y. 2022-23 was held on 17.02.2023 at 10:00AM in the Conference Room, Faisalabad Institute of Cardiology, Faisalabad.

1. M/s Fatima Instrument Service

Item Name	Firm Grievance	TEC Decision	GC Observation	Remarks
Annual Repair & Maintenance Contract of Hypothermia Machines	Copy of Authorization Certificate duly attested from Manufacturer is hereby enclosed with Grievance request.	No Authorization from the Manufacturer	The firm provided the "Authorization Certificate from the Manufacturer"	Grievance accepted, M/s Fatima Instrument Service declared responsive



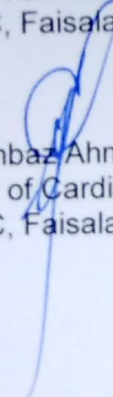
Mrs. Iqra Munir,
Pharmacist,
FIC, Faisalabad.



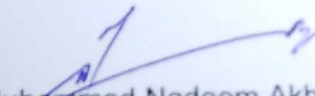
Engr. Sharaz Ali
Bio Medical Engineer
FIC, Faisalabad.



Dr. Rehan Riaz
Assistant Prof. of Cardiology,
FIC, Faisalabad.



Dr. Shahbaz Ahmad Khiliji,
Professor of Cardiac Surgery,
FIC, Faisalabad.



Dr. Muhammad Nadeem Akhtar,
Addl. Medical Superintendent,
FIC, Faisalabad.