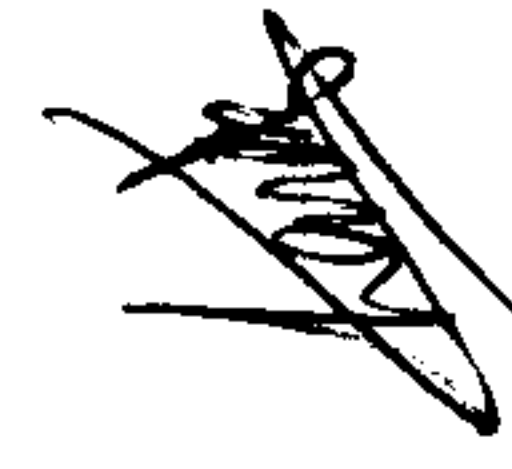


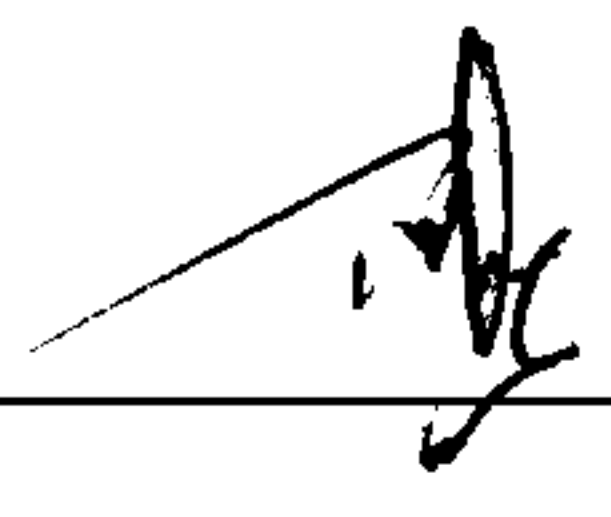
**MINUTES OF GRIEVANCE COMMITTEE MEETING  
FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD**

A meeting of Grievance Committee for Outsourcing of Security Services was held on 22.02.2021 at 11:00AM in the Office of the Medical Superintendent, Faisalabad Institute of Cardiology, Faisalabad.

**Firewall Security Services**

<b>Description</b>	<b>Firm's Grievance</b>	<b>GC Observation</b>	<b>Remarks</b>
Grievance against M/s Watch & Watch	<p>The firm claims that:</p> <ol style="list-style-type: none"> <li>1. Minimum wage rates of security guard.</li> <li>2. Blacklist of company Watch &amp; Watch Security Guard Services.</li> <li>3. Performance report not good.</li> </ol>	<p>The G.C scrutinized the all record of M/s Watch &amp; Watch Security Guard Services regarding the minimum wage rates; the G.C took the advice from Director Finance. The Director Finance submitted the clarification to AMS (Purchase) and G.C. The minimum wage rates of three firms ,are as under  M/s Firewall = Rs. 18,138.07  M/s/ Watch &amp; Watch = Rs. 18,137.99  M/s Zims Security = Rs. 19,752.49</p> <p>He clarified that all three firms are eligible and met the condition of minimum wage rates Rs. 18,138/-.  Furthermore the Director Finance comments that 18,137.99/- considered as 18,138/-</p> <p>The G.C reviews the blacklisting documents of M/s Watch &amp; Watch from the Accounts Officer (Routine), A.G Office Lahore. He declared as blacklist in 2018-19 on departmental level either not in Provincial level. They didn't mention in PPR.A.</p> <p>The G.C evaluated the performance report of M/s Watch &amp; Watch from bidding documents.</p>	The Grievance of M/s Firewall Services Rejected



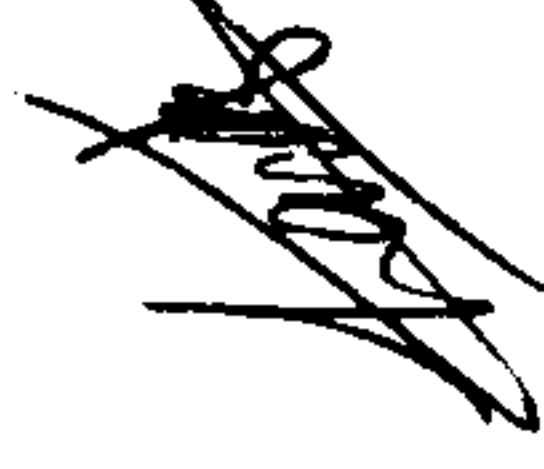




**Zims Security Private Ltd.**

Description	Firm's Grievance	GC Observation	Remarks
Grievance against M/s Watch & Watch & Firewall Security Services	<ol style="list-style-type: none"> <li>1. The license should verify from authority concerned.</li> <li>2. The said companies have not local offices in Faisalabad.</li> <li>3. The offered prices from other security vendors for security service is not justified</li> </ol>	<p>The license sent for verification to Home Department. The local offices are available in Faisalabad.</p>	The Grievance of M/s Zims Rejected



Mrs. Iqra Munir,  
Pharmacist,  
FIC, Faisalabad.  
(Member)



Engr. Sharaz Ali  
BME Engineer,  
FIC, Faisalabad.  
(Member)



Dr. Rehan Riaz  
Assistant Prof. of Cardiology,  
FIC, Faisalabad.  
(Member)



Dr. Sharbaz Ahmed,  
Associate Prof. of Cardiac Surgery,  
FIC, Faisalabad.  
(Member)



Dr. Zafar Abbas Khan,  
Medical Superintendent,  
FIC, Faisalabad.  
(Member)