



FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD.
 No. /GC/FIC/FSD
 Dated:

MINUTES OF MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE HELD ON 13.06.2023 AT 10:00AM TO REDRESS THE GRIEVANCE APPLICATIONS OF THE FIRMS FOR THE PROCUREMENT OF LAB KITS & CHEMICALS FOR THE YEAR 2023-24

A meeting of the Grievance Redressal Committee was held on 13.06.2023 at 10:00AM in Conference Room, Faisalabad Institute of Cardiology, Faisalabad to address the grievances of the applicants, as per Rule 67 of Punjab Procurement Rules, 2014 (Amended), for Procurement of Lab Kits & Chemicals for the financial year 2023-24.

Following members of Grievance Redressal Committee attended the meeting:

Sr.	Participants
1	Prof. Dr. Shahbaz Ahmed Khilji Prof. of Cardiac Surgery
2	Dr. Maqbool Ahmed Principal Medical Officer
3	Dr. Rehan Riaz Assistant Prof. of Cardiology
4	Engr. Sharaz Ali Bio Medical Engineer
5	Mrs. Iqra Munir Hospital Pharmacist
	Member
	Member
	Member
	Member
	Chairman/Convener

The Chair welcomed all the participants and briefed about agenda of meeting i.e. Grievance Redressal of firms for the Procurement of Lab Kits & Chemicals, FY 2023-24. The grievances of firms and decisions of Grievance Redressal Committee are as follows:

Sr.	Company	Item #	Item Name	Brand Name	Manufactured By / Imported By	Remarks	GC Observation	Decision
1.	M/s AM Health Care	---	Bid Rejected	---	---	Invalid Drug Sale License	Relevant documents provided	Bid Accepted
2.	M/s AM Health Care	1	Tropoin I Ultra High Sensitive by CLIA With Controls, Callibrators, Consumables (Tips, Cuvettes, Wash/Cleaning solutions & maintenance).	Roche/Cobas (Cobas Pure)	EEC / Japan / USA	Not compatible with machine	End User Reservation	Rejected
3.	M/s AM Health Care	2	HBsAg by CLIA With Controls, Callibrators, Consumables (Tips, Cuvettes, Wash/Cleaning solutions & maintenance).	Roche/Cobas (Cobas Pure)	EEC / Japan / USA	Not compatible with machine	End User Reservation	Rejected

4.	M/s AM Health Care	2	HBSAg by CLIA With Controls, Calibrators, Consumables (Tips, Cuvettes, Wash/Cleaning solutions & maintenance) along with placement of special chemistry analyzer reagent rental basis for Blood Bank separately	Roche/Cobas (Cobas Pure)	EEC / Japan / USA	Not compatible with machine	End User Reservation	Rejected
5.	M/s AM Health Care	3	ANTI HCV by CLIA With Controls, Calibrators, Consumables (Tips, Cuvettes, Wash/Cleaning solutions & maintenance);	Roche/Cobas (Cobas Pure)	EEC / Japan / USA	Not compatible with machine	End User Reservation	Rejected
6.	M/s AM Health Care	3	ANTI HCV by CLIA With Controls, Calibrators, Consumables (Tips, Cuvettes, Wash/Cleaning solutions & maintenance) along with placement of special chemistry analyzer reagent rental basis for Blood Bank separately	Roche/Cobas (Cobas Pure)	EEC / Japan / USA	Not compatible with machine	End User Reservation	Rejected
7.	M/s AM Health Care	4	ANTI HIV by CLIA With Controls, Calibrators, Consumables (Tips, Cuvettes, Wash/Cleaning solutions & maintenance) along with placement of special chemistry analyzer reagent rental basis for Blood Bank separately	Roche/Cobas (Cobas Pure)	EEC / Japan / USA	Not compatible with machine	End User Reservation	Rejected
8.	M/s AM Health Care	5	T3 by CLIA With Controls, Calibrators, Consumables (Tips, Cuvettes, Wash/Cleaning solutions & maintenance).	Roche/Cobas (Cobas Pure)	EEC / Japan / USA	Not compatible with machine	End User Reservation	Rejected
9.	M/s AM Health Care	6	T4 by CLIA With Controls, Calibrators, Consumables (Tips, Cuvettes, Wash/Cleaning solutions & maintenance).	Roche/Cobas (Cobas Pure)	EEC / Japan / USA	Not compatible with machine	End User Reservation	Rejected
10.	M/s AM Health Care	7	TSH by CLIA With Controls, Calibrators, Consumables (Tips, Cuvettes, Wash/Cleaning solutions & maintenance).	Roche/Cobas (Cobas Pure)	EEC / Japan / USA	Not compatible with machine	End User Reservation	Rejected

11.	M/s AM Health Care	8	Pro BNP With Controls, Calibrators, Consumables (Tips, Cuvettes, Wash/Cleaning solutions & maintenance).	Roche/Cobas (Cobas Pure) EEC / Japan / USA	Not compatible with machine	End User Reservation	Rejected
12.	M/s AM Health Care	9	Ferritin With Controls, Calibrators, Consumables (Tips, Cuvettes, Wash/Cleaning solutions & maintenance).	Roche/Cobas (Cobas Pure) EEC / Japan / USA	Not compatible with machine	End User Reservation	Rejected
13.	M/s AM Health Care	10	Glucose	Roche/Cobas (Cobas Pure) EEC / Japan / USA	Not compatible with machine	End User Reservation	Rejected
14.	M/s AM Health Care	11	Urea	Roche/Cobas (Cobas Pure) EEC / Japan / USA	Not compatible with machine	End User Reservation	Rejected
15.	M/s AM Health Care	12	Creatinine	Roche/Cobas (Cobas Pure) EEC / Japan / USA	Not compatible with machine	End User Reservation	Rejected
16.	M/s AM Health Care	13	Inorganic Phosphorus	Roche/Cobas (Cobas Pure) EEC / Japan / USA	Not compatible with machine	End User Reservation	Rejected
17.	M/s AM Health Care	14	Uric Acid	Roche/Cobas (Cobas Pure) EEC / Japan / USA	Not compatible with machine	End User Reservation	Rejected
18.	M/s AM Health Care	15	Magnesium	Roche/Cobas (Cobas Pure) EEC / Japan / USA	Not compatible with machine	End User Reservation	Rejected
19.	M/s AM Health Care	16	Total Bilirubin	Roche/Cobas (Cobas Pure) EEC / Japan / USA	Not compatible with machine	End User Reservation	Rejected
20.	M/s AM Health Care	17	Direct Bilirubin	Roche/Cobas (Cobas Pure) EEC / Japan / USA	Not compatible with machine	End User Reservation	Rejected
21.	M/s AM Health Care	18	Alkaline phosphatase	Roche/Cobas (Cobas Pure) EEC / Japan / USA	Not compatible with machine	End User Reservation	Rejected
22.	M/s AM Health Care	19	ALT	Roche/Cobas (Cobas Pure) EEC / Japan / USA	Not compatible with machine	End User Reservation	Rejected
23.	M/s AM Health Care	20	CPK	Roche/Cobas (Cobas Pure) EEC / Japan / USA	Not compatible with machine	End User Reservation	Rejected
24.	M/s AM Health Care	21	CK-MB	Roche/Cobas (Cobas Pure) EEC / Japan / USA	Not compatible with machine	End User Reservation	Rejected

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25.	M/s AM Health Care	22	AST	Roche/Cobas (Cobas Pure) USA	EEC / Japan /	Not compatible with machine	End User Reservation	Rejected
26.	M/s AM Health Care	23	LDH	Roche/Cobas (Cobas Pure) USA	EEC / Japan /	Not compatible with machine	End User Reservation	Rejected
27.	M/s AM Health Care	24	Cholesterol	Roche/Cobas (Cobas Pure) USA	EEC / Japan /	Not compatible with machine	End User Reservation	Rejected
28.	M/s AM Health Care	25	Triglyceride	Roche/Cobas (Cobas Pure) USA	EEC / Japan /	Not compatible with machine	End User Reservation	Rejected
29.	M/s AM Health Care	26	HDL Direct	Roche/Cobas (Cobas Pure) USA	EEC / Japan /	Not compatible with machine	End User Reservation	Rejected
30.	M/s AM Health Care	27	LDL Direct	Roche/Cobas (Cobas Pure) USA	EEC / Japan /	Not compatible with machine	End User Reservation	Rejected
31.	M/s AM Health Care	28	Total Protein	Roche/Cobas (Cobas Pure) USA	EEC / Japan /	Not compatible with machine	End User Reservation	Rejected
32.	M/s AM Health Care	29	Albumin	Roche/Cobas (Cobas Pure) USA	EEC / Japan /	Not compatible with machine	End User Reservation	Rejected
33.	M/s AM Health Care	30	RA Factor (Quantitative) Turbidimetric	Roche/Cobas (Cobas Pure) USA	EEC / Japan /	Not compatible with machine	End User Reservation	Rejected
34.	M/s AM Health Care	31	ASO Titer (Quantitative) Turbidimetric	Roche/Cobas (Cobas Pure) USA	EEC / Japan /	Not compatible with machine	End User Reservation	Rejected
35.	M/s AM Health Care	32	CRP (Quantitative) Turbidimetric	Roche/Cobas (Cobas Pure) USA	EEC / Japan /	Not compatible with machine	End User Reservation	Rejected
36.	M/s AM Health Care	33	HbA1c Turbidimetric	Roche/Cobas (Cobas Pure) USA	EEC / Japan /	Not compatible with machine	End User Reservation	Rejected
37.	M/s AM Health Care	34	Electrolyte	Roche/Cobas (Cobas Pure) USA	EEC / Japan /	Not compatible with machine	End User Reservation	Rejected
38.	M/s Biomadics	---	Bid Rejected	---	---	Bank Statement not attached	Bank Statement attached	Bid Accepted

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39.	M/s BioMedics	40	ABGs test with Electrolyte etc (without Lactate)	Call Cassette with flush solution On Board Life 30 Days	Techno Medica Country of origin Japan	Unsatisfactory Services (end user reservations)	End User Reservation	Rejected
40.	M/s Global Health Care	---	Bid Rejected	---	---	1.Punjab Govt. Experience not attached 2.Bid form not signed and Stamp	Wrong bidding documents submitted	Bid Rejected
41.	M/s Global Health Care	57	HBsAg devices	R-Test	LDS Pak Made	Samples not provided Authority Letter not attached	Samples not provided Authority Letter not attached	Rejected
42.	M/s Global Health Care	58	Anti Hcv devices	R-Test	LDS Pak Made	Samples not provided Authority Letter not attached	Samples not provided Authority Letter not attached	Rejected
43.	M/s Martin Dow Specialties Pvt Ltd	---	Bid Rejected	---	---	1.insufficient Punjab Govt. Experience attached 2. Wrong bidding documents submitted	Bid Rejected	Bid Rejected
44.	M/s Martin Dow Specialties Pvt Ltd	48	Automated Coagulation Analyzer PT/INR reagent for fully With Controls, Calibrators, Consumables (Tips, Cuvettes, Wash/Cleaning solutions & maintenance).(REAGENT RENTAL BASIS)	Satellite Max	France	Samples not provided	Samples not provided	Rejected
45.	M/s Global Marketing Services	35	Automated Blood Culture Microbial detection system, (capacity 120-1560 bottle, multisample blood culture, mycobacteria salmonella, Built in computer and touch screen, Rapid access to positive/negative bottle, Aerobic and Anaerobic culture, FDA approved) for ADULTS. (REAGENT RENTAL BASIS)	BioMerieux, France	BioMerieux, France	Samples not provided	Samples not provided	Rejected

46.	M/s Global Marketing Services	36	Automated Blood Culture Microbial detection system, (capacity 120-1560 bottle, multisample blood culture mycobacteria salmonella, Built in computer and touch screen, Rapid access to positive/negative bottle, Aerobic and Anaerobic culture, FDA approved) for PEADS. (REAGENT RENTAL BASIS)	BioMerieux, France	BioMerieux, France	Samples not provided	Samples not provided	Samples not provided	Rejected
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