



FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD.

No.

/GC/FIC/FSD

Dated:

MINUTES OF MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE HELD ON 19.10.2023 AT 11:00AM TO REDRESS THE GRIEVANCE APPLICATIONS OF THE FIRMS FOR OUTSOURCE OF SECURITY SERVICES FOR THE YEAR 2023-24

A meeting of the Grievance Redressal Committee was held on 19.10.2023 at 11:00AM in Conference Room, Faisalabad Institute of Cardiology, Faisalabad to address the grievance of the applicant, as per Rule 67 of Punjab Procurement Rules, 2014 (Amended), for outsource of Security Services for the financial year 2023-24.

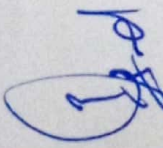
Following members of Grievance Redressal Committee attended the meeting:

Participants			
Sr.			Chairman/Convener
1	Dr. Muhammad Nadeem Akhtar	Medical Superintendent	Member
2	Prof. Dr. Shahbaz Ahmed Khilji	Prof. of Cardiac Surgery	Member
3	Dr. Rehan Riaz	Assistant Prof. of Cardiology	Member
4	Engr. Sharaz Ali	Bio Medical Engineer	Member
5	Mrs. Iqra Munir	Hospital Pharmacist	Member

The Chair welcomed all the participants and briefed about agenda of meeting i.e. Grievance Redressal of firm for outsource of Security Services for the financial year 2023-24. The grievance of firm and unanimous decision of Grievance Redressal Committee is as follow:

Sr.	Company	Firm Grievance	Remarks	GC Observation	Decision
1.	Al-Hars Security Services (Pvt) Ltd.,	TEC has declared our firm non responsive on the basis that PTA license doesn't exist online in PTA list. Our firm has been issued genuine PTA license for Walkie Talkie system vide No. W.623/2023, dated: 04.07.2023 (copy enclosed). The original PTA License can also be verified on demand at your good office.	No license of Walkie Talkie from PTA/ relevant authority/ agency	License of Walkie Talkie from PTA/relevant Authority/Agency is not online verifiable.	Grievance Redressal Committee decided to verify license M/s Al-Hars Security Services (Pvt) Ltd., will be declared responsive subject to the verification of license from relevant authority. Furthermore, Grievance Redressal Committee recommends to officially verify the license of all responsive bidders, whose online verification is not possible, and declare them responsive subject to the verification of the license

[Handwritten signatures and initials in blue ink]



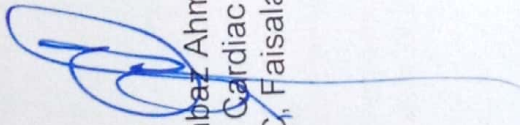
Mrs. Iqra Munir,
Pharmacist,
FIC, Faisalabad.



Engr. Sharaz Ali
Bio Medical Engineer
FIC, Faisalabad.



Dr. Rehman Riaz
Assistant Prof. of Cardiology,
FIC, Faisalabad.



Dr. Shahbaz Ahmad Khiliji,
Prof. of Cardiac Surgery,
FIC, Faisalabad



Dr. Muhammad Nadeem Akhtar
Medical Superintendent
FIC, Faisalabad